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# FROM DATA TO DELIVERY AI IN SUPPLY CHAIN MANAGEMENT

**DR. PRACHI SINGH** 

# From Data to Delivery: AI in Supply Chain Management

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I am Dr. Prachi Singh, a Professor in the Faculty of Commerce and Management at ITM University, Raipur, Chhattisgarh, with 15 years of professional experience. I hold a Doctorate in Commerce, NET (Commerce), and an MBA in HR. My research interests include General Management, HR, Tourism Women Entrepreneurs, Management, and Organizational Behavior. Two Ph.D. scholars have submitted their theses under my guidance. I also hold a Diploma in Training and Development from ISTD, Delhi, and am actively involved in curriculum design, expert lectures, and conferences as a session chair and keynote speaker. My publications in reputed journals reflect my commitment to inspiring students and advancing knowledge in higher education and management.

## Dedication

To my cherished parents, whose wisdom and unwavering support have shaped who I am.

To my loving in-laws, for their kindness, encouragement, and belief in my dreams.

To my incredible husband, whose steadfast love, strength, and partnership light up my journey.

And to my precious children, whose joy, curiosity, and boundless energy remind me every day of life's greatest blessings.

This book is a tribute to your love, guidance, and inspiration my pillars of strength and my heart's deepest treasures.

### Preface

*"From Data to Delivery: AI in Supply Chain Management"* delves into the transformative role of artificial intelligence (AI) in revolutionizing supply chain management (SCM). As global supply chains grow increasingly complex, AI offers unmatched opportunities to enhance efficiency, resilience, and sustainability. This book is a comprehensive resource for business leaders, practitioners, researchers, and students seeking to understand and utilize AI's potential in SCM.

The book begins with "Introduction to AI in Supply Chain Management," which establishes the foundational concepts of AI and their relevance to supply chain operations. Chapters such as "Predictive Analytics and Demand Forecasting" and "Inventory Optimization" explore AI's ability to improve demand accuracy, optimize stock levels, and minimize disruptions. Specific applications are addressed in "AI in Procurement and Supplier Management," which examines AI's role in streamlining sourcing decisions, and "Smart Warehousing and Logistics," which highlights how automation transforms storage and transportation. The synergy between blockchain and AI is explored in "Blockchain and AI for Supply Chain Transparency," emphasizing enhanced traceability and ethical sourcing. The book also addresses contemporary challenges in "Risk Management and Resilience Building" and "Sustainability and Green Supply Chains," showcasing how AI mitigates risks and promotes eco-friendly practices. Critical ethical and practical considerations are discussed in "Ethics and Challenges of AI Implementation," offering strategies for navigating data privacy, bias, and regulations. Finally, "The Future of AI in Supply Chain Management" envisions emerging trends shaping the next generation of SCM ecosystems.

This book bridges theoretical and practical knowledge, empowering readers to harness AI for smarter, sustainable supply chains and drive innovation in a competitive global landscape.

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